



# Activevo acquires majority stake in Inok Systems Pte Ltd through Activevo Singapore

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Activevo strengthens its presence in Singapore by expanding the group's offering with Inok Systems.

Activevo announced today that it has signed an agreement to acquire a majority stake in Inok Systems through its subsidiary Activevo Singapore.

Inok Systems is a leading provider of IT Service Management (ITSM) and IT Operations Management (ITOM) solutions and services in Singapore. With immediate effect, Inok Systems Pte Ltd will be part of the Activevo Group.

Established in 2000, Inok Systems has grown and evolved into a trusted and reliable partner delivering solutions in the areas of Service Management, Operations Management and Business workflow automation. The company has also earned the trust and partnerships of market leading brands like BMC and ServiceNow.

Activevo is an established leader of Contact Centre and Customer Experience solutions in Singapore, being one of the pioneers on Cloud deployment and digital transformation. The Activevo Group is a multinational corporation with global headquarters in Paris, France. The group has offices in 7 countries including Singapore and over 180 employees.

Joseph Kort, CEO of Activevo Group said: "Inok Systems is the perfect complement to the growing portfolio of innovative solutions at Activevo Group. With this acquisition, we continue to move the industry forward with new solutions to support the needs of our customers in the customer experience area."

Jonathan Mondon, Managing Director for Activevo Singapore said: "We have been working with Inok System since 2019, and with their expertise we see the opportunity to better serve our existing local clients. We also see a huge potential to export this expertise globally. Through our past collaborations we observed similar business values and work culture, therefore it is a real pleasure to welcome Ken and his team to the Activevo Family."

Ken Sng, CEO for Inok Systems, said: "To better serve our customers and our partners, we need to grow better and faster. Joining the Activevo Group allows us to do this. Through the partnership we realised we have many things in common. Both companies value business ethics over short term commercial interests and we both believe in delivering the best possible customer outcomes to build trust and reputation in the marketplace."

About Activevo  
[www.activevo.com](http://www.activevo.com)

About Inok Systems  
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